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SERIAL NUMBER 09/973,581	FILING OR 371(c) DATE 10/09/2001 RULE 1.47	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 01-033
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## \*\* CONTINUING DATA \*\*\*\*\*

This application is a CIP of 09/657,338 09/07/2000 PAT 6,301,354 which is a CON of 09/434,477  
 11/05/1999 PAT 6,178,240  
 which is a CON of 08/826,930 04/08/1997 PAT 6,014,439

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## \*\* FOREIGN APPLICATIONS \*\*\*\*\*

NONE

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## IF REQUIRED, FOREIGN FILING LICENSE GRANTED

\*\* 11/27/2001

Foreign Priority claimed	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no		
35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after		
Verified and Acknowledged	01/15/01 Allowance Anwarh Initials		
Examiner's Signature	Initials		
STATE OR COUNTRY	SHEETS DRAWING	TOTAL CLAIMS	INDEPENDENT CLAIMS
CT	15	22	3

## ADDRESS

22927

## TITLE

METHOD AND APPARATUS FOR ENTERTAINING CALLERS IN A QUEUE

FILING FEE RECEIVED 1156	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other <input type="checkbox"/> Credit
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